

RIKESH SOMRAH

PROFESSIONAL SUMMARY

Experienced and results-oriented Project & Quality Lead with over 11 years of experience across packaging, prepress, and creative production industries. Proven expertise in project lifecycle management, traffic coordination, quality control, and cross-functional leadership. Strong background in using tools like Monday.com and Odoo to streamline operations. Adept at managing global client accounts, optimizing workflows, and leading large teams to deliver high-performance outcomes. Looking to drive excellence in a dynamic organization through continuous improvement, operational leadership, and client satisfaction.

REFERENCES

Available upon request.

EXPERIENCE

Traffic Manager, 06/2023 - Current

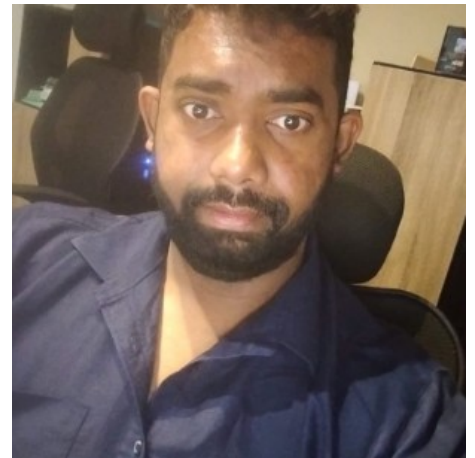
TWOGETHER We Stand Ltd - Phoenix, Mauritius

- Oversee the full project lifecycle for creative and packaging deliverables across departments.
- Lead coordination across 10+ team members, optimizing task flow, clearing blockers, and reallocating resources.
- Drive operational consistency by developing and enforcing SOPs and workflows.
- Provide performance coaching, mentoring junior staff, and aligning them to KPIs.
- Analyze KPIs and SLA compliance; deliver weekly performance reports with recommendations.
- Promote agile work practices using tools like Monday.com to track tasks and dependencies.

Quality Control Lead, 12/2022 - 06/2023

SGS & Co - Phoenix, Mauritius

- Managed and coached a 30+ member QC team in a high-volume prepress setting.
- Launched onboarding programs and training plans that cut error rates and reduced rework.
- Conducted regular audits, 1:1 performance evaluations, and task optimization.



CONTACT

Address: Quartier Militaire, MO 81106

Phone: +230 59835529

Email: somrahrikesh21@gmail.com

WWW: [Bold Profile](#)

SKILLS

- Microsoft Office and Adobe Creative Suite
 - Project management and coordination
 - Deadline management and adherence
 - Quality control and assurance
 - Production planning
 - English (professional) and French (conversational)
 - Resource allocation
 - Performance analysis
 - Task optimization
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WEBSITES, PORTFOLIOS, PROFILES

- www.linkedin.com/in/rikesh-somrah-32ba82b7

- Drove a 15% increase in team output through improved workflow standardization.
- Collaborated with leadership to define QA benchmarks and implement continuous improvement initiatives.

Senior Project Manager, 05/2021 - 12/2022

SGS & Co - Phoenix, Mauritius

- Oversaw high-profile client accounts including Danone SN, ensuring SLA targets and client satisfaction.
- Led end-to-end project planning, budget alignment, and timeline execution.
- Managed cross-functional teams (PMs, QCs, Designers) to ensure integrated delivery.
- Maintained 95%+ SLA performance and conducted monthly client-facing business reviews.
- Scaled operations by hiring, training, and developing junior project staff.
- Utilized Company own Project management software and Microsoft Excel for tracking budgets, resource plans, and client deliverables.

Assistant Project Manager, 10/2020 - 05/2021

SGS & Co - Phoenix, Mauritius

- Supported project scheduling, resource management, and task allocation for major packaging lines.
- Mentored new team members and ensured alignment with internal SOPs and client standards.
- Played a critical role in transitioning project leadership responsibilities during a promotion phase.

Quality Control Inspector, 03/2013 - 08/2017

World Knits LTD - Port Louis, PL

- Conducted quality checks on textile garments to ensure adherence to standards.
 - Coordinated samples and client dispatch to facilitate effective operations.
 - Supported QA Manager by reporting on end-to-end finishing quality processes.
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LANGUAGES

Languages: English (Professional), French (Conversational)

EDUCATION

Higher School Certificate, Mathematics, Chemistry, Physics, 01/2012

Ebene Boys SSS

Core Subjects: Mathematics, Chemistry, Physics

Secondary Certificate, Mathematics & Sciences, 01/2010

Srimati Indira Gandhi SSS

REFERENCES

References available upon request.

CORE COMPETENCIES

- Project & Traffic Workflow Management
 - Client Account Ownership (Danone, Nestlé, Royal Canin)
 - SLA Compliance & KPI Analysis
 - Team Leadership & Mentorship (30+ FTEs)
 - Quality Assurance & Prepress Control
 - SOP Development & Process Optimization
 - Monday.com | Odoo | Microsoft Office | Adobe Suite
 - Business Reviews & Executive Reporting
 - Cross-Functional Collaboration (QA, Design, Logistics)
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ADDITIONAL INFORMATION

- Passionate about fitness and discipline, applying these values in the workplace.
- Volunteer work in community events, fostering teamwork and leadership.
- Quick learner – adapts rapidly to new tools, technologies, and challenges.