## **Jason Planel**

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Date of Birth: 20/12/1990, Nationality: Mauritian

Interests: playing football, reading, listening to music, hiking.

Language skills English: fluent French: fluent

## **Education**

**2009 Mauritius College**: HSC pass with 3 'A' levels and 2 subsidiary pass Business Studies, Computing, Accounting, General paper, French.

**2007 Mauritius College**: SC Results Pass Grade Aggregate: 24 English Language, Economics, Business Studies, Computer Studies, French, Mathematics, Principles of Accounts.

**2007** Certificate of Course Completion in Internet and Computing Core Certification.

2015 Ba(Hons) Law and Management at University of Mauritius - Knowledge of the Legal/
Managerial subjects which are geared towards emerging sectors in Mauritius. It broadens the scope
of the Legal profession and develops wide competencies for future legal officers/legal managers. I
developed a good legal background to join other emerging sectors like International Trade, Offshore,
Human Resource, Management, Accounting, Business Ethics & Good Governance, Corporate Law,
Labor and Industrial law, Banking, and Financial Services.

## **Work history**

2008 Call handling operator at Pro Contact Ebene.

2008 - Work placement program organized by the Ministry of Education and the HRDC at J.Kalachand – Experience in marketing, business administration and human resource management.

2011-2014 Fantas-Media – Moderator, trainer/ supervisor for our team in Madagascar.

2014 – TNT Business Solution - Data Management Department (KPZ Project Data entry operator)
2014 - 2015 Flores-Center (Network Solution) - Community Manager and Marketing Assistant. Web Moderator trainer / Marketing assistant for our two websites www.z-event.com & www.yakatrouver.mu. Web Marketing Social Media «Facebook, Twitter, Instagram, LinkedIn, Search Engine Optimization, Online Advertising»

2016 – Quotation /Sales Manager at Bilendi Services - Support for online field services such as feasibility study, market research, quotation and invoicing and selling projects in an efficient and analytical way. Project coordination in collaboration with the project managers for accurate and timely delivery. Achieved sales targets and objectives. Client relationship management.
2018 – Project Manager at Bilendi Services: Run and confirm feasibility on assigned projects; Design and share sample planning; Assess, manage, monitor and mitigate risk on fieldwork; Understanding of clients' needs in terms of sampling; Advise on sampling strategy based on request; Manage all post-delivery project needs including confirming project close with key stakeholders; debriefs and

creating rebound opportunities; and assuring client satisfaction. Perform customer relationship management. Develop and maintain strong relationships with assigned account teams. Understand key client issues and objectives. Communicate daily with clients, project teams and sample sources

on project status.

2020 – Senior Project Manager at Bilendi Services2023 – Co head of Project Management team.